



IGEL AND SENNHEISER; QUALITY AND RELIABLE AUDIO AND VIDEO COMMUNICATION IN A VIRTUAL ENVIRONMENT



Increasingly in modern communication, headsets and speakerphones are essential to ensure a good quality communication between people. This is not less true for virtual end user computing environments, where headsets and speakerphones are a natural choice for many users. The user's hands are free to operate keyboard and mouse while having a conversation with customers, colleagues or business partners. Using a headset with good audio quality additionally lets the user devote full focus to the voice communication. Thin clients are a real alternative to PCs. They are highly reliable, have low power consumption and come at a lower cost. Thin clients are not only suitable for conventional office applications but also for video, multimedia presentations and much more. IGEL delivers powerful unified endpoint management (UEM) software and thin clients that are purpose-built for the enterprise.

Tested compatibility; IGEL OS with Sennheiser headsets and speakerphones

IGEL and Sennheiser collaborate to achieve compatibility. Following extensive testing Sennheiser headsets and speakerphones have demonstrated full function on select IGEL OS-powered thin clients and any compatible device using UD Pocket or Universal Desktop Converter together with integrated Citrix HDX Realtime Optimization Pack for Microsoft Skype for Business.



Audio and video communication in a virtual environment

Audio and video communication is real time communication and this type of communication requires suitable solutions to work properly in virtual environments.

Citrix HDX Realtime Optimization Pack is integrated into IGEL OS and enables a dedicated stream for audio voice traffic to optimize audio and media communication quality. Citrix HDX Realtime Optimization Pack establishes a shortcut between the IGEL endpoint devices. This circumnavigates the server which often causes lagging and interference, making it unsuitable for voice and video communication.

IGEL's high performance thin clients, UD5 with dual core and UD6 with quad core processors, ensure that high quality communication is supported by the endpoint devices whereas Sennheiser's headsets and speakerphones ensure high quality wideband audio delivered to and from the user. All Sennheiser headsets and speakerphones are available in Skype for Business certified variants.

A list of compatible Sennheiser headsets is available to view on [IGEL eDocs](#)

IGEL collaborate closely with technology partners to provide customer oriented development on feature requests and software updates up to 4 times a year. This ensures constant support for the latest remote desktop protocols and driver versions.

IGEL OS simplifies access to virtualized desktops and applications and standardizes endpoints. It runs on any compatible 64-bit, x86 device and enables adaptive configuration and granular control. Additionally, IGEL's Universal Management Suite (UMS) provides a single endpoint management solution with automated backend control for IT, while delivering a trouble-free environment to users.

Sennheiser is a leading audio equipment manufacturer with products ranging from professional microphones over headphones to integrated audio systems for large rooms. Sennheiser's more than 70 years' experience is put to work in headsets and speakerphones for professionals in contact centers and offices. Sennheiser headsets and speakerphones are made according to three core design principles:

- Sound leadership – high quality audio for both speakers and microphone
- Quality design – built to last and award winning design
- User focus - excellent wearing comfort and hearing protection

Sennheiser's product range for professionals in contact centers and offices includes wired headsets, wireless Bluetooth headset and wireless DECT headsets and speakerphones.

**About IGEL**

IGEL's world-leading products, including the Universal Management Suite (UMS), IGEL OS-powered thin and zero clients, all-in-one thin client, UD Pocket micro thin client and Universal Desktop Converter software solution deliver a smart and secure endpoint management experience. Shifting granular control of thin and zero client devices from the end user to IT enables enterprises to remotely control all thin client devices from a single dashboard interface. IGEL has offices worldwide and is represented by partners in over 50 countries. To [download](#) the IGEL UMS or the IGEL Universal Desktop Converter™ (UDC), request a 12-minute [demonstration](#) of the IGEL OS or request evaluation hardware visit <https://www.igel.com/demoit/>

About Sennheiser

Sennheiser is among the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for business and entertainment.

Our premium speakerphones and wired/wireless headsets for mobile phones and professionals in contact centers and offices are the result of Sennheiser's focus on sound leadership, quality design and user focus.

For more information on Sennheiser, visit www.sennheiser.com